



TECHNICAL SERVICE

Unitary Products Group
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Date: March 05, 2009

YS-026-09

To: All York Distributors
All York Branches
All Field Service Supervisors

Subject: Low Pressure Switch Nuisance Lockouts – YZB, & YZE Heat Pumps

The intent of this service letter is to extend the effective date of YS-010-08 which was released in April 2008 regarding reports of the low pressure switch causing nuisance lockouts on the above referenced units.

In September 2007 (W0K7 code dates), the low pressure switch was removed from the YZB & YZE units and we began installing the loss of charge kit on the liquid line. The one exception to this was the YZB048 unit which was changed with December 2007 production (W0N7 code dates). The YZH units have always been produced with the loss of charge kit.

For field installed units experiencing nuisance lockouts from the low pressure switch, YS-010-08 will provide a S1-37327805001 Loss of Charge kit and a 30 minute labor allowance for its installation. Reference the YS letter to obtain credit for the kit and labor. The loss of charge kit installation instructions will advise to disconnect the low pressure switch wiring and connect to the loss of charge kit.

The YS-010-08 service letter has now been amended to remain in effect until December 31, 2009.

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Manager, Residential Field Service
Johnson Controls